

Jamaica cuts fiber optic cable



AI Overview

Vandalism of fibre optic cables in Jamaica disrupted internet, TV, and landline services, causing over US\$30 million in damages and affecting thousands of customers. Incident Overview On a recent Wednesday evening, Digicel and Flow reported deliberate vandalism to their fibre optic cables, which disrupted television, landline, and internet services across several areas, including St Catherine, May Pen, and Mandeville . The damage occurred near Mandela Highway in St Catherine, where protective concrete slabs and sealed manholes were breached . Telecommunications Minister Daryl Vaz confirmed that the incident resulted in over US\$30 million (J\$32 million) in losses for one of the providers, not including repair mobilization costs or the impact on affected customers . Impact on Services The vandalism caused widespread service interruptions, affecting home internet, mobile, and TV services. Digicel described the act as criminal, emphasizing that it undermined economic activity and public safety, particularly during a period of high national connectivity demand, such as the announcement of election results . Flow reported that the disruption was severe, impacting numerous customers and critical communication channels . Response and Repairs Both companies mobilized technical teams to repair the damaged cables as quickly and safely as possible. Engineers worked to restore connectivity while cooperating with law enforcement to identify and prosecute those responsible . Fibre optic cable repairs are complex operations, often requiring specialized equipment and crews to splice and test the cables before restoring full functionality . Although the exact repair timeline was not specified, such operations typically demand significant resources and coordination. Broader Context Jamaica relies heavily on sub-sea fibre optic cables for internet connectivity, with about 90% of data traffic carried via these systems . The government has invested in a US\$45-55 million sub-sea cable project to increase redundancy, reduce costs, and i...

Article Content

Jamaica | Sub-Sea Fibre-Optic Cable Project to Cost

Minister of Finance and the Public Service, Hon. Fayval Williams, says the Government's investment in sub-sea fibre-optic cable will reduce connectivity

Digicel and FLOW restore services, condemn fibre

Digicel strongly condemns any form of vandalism aimed at destabilising our infrastructure," Stephen Murad, Chief Executive Officer at

Flow services still impacted by major vandalism of fibre cables in HWT ...

Investigations by the company have revealed multiple severances to both its fibre and legacy network cables in the area. READ: Flow says vandalism of fibre cables disrupting services in

\$32 million loss for telecoms provider in Tuesday's network outage

It has been disclosed that Tuesday's network outage resulted in over \$30 million in damage for one of the two main telecommunications providers - FLOW and Digicel. The outage was

Fighting cable theft

WHAT WAS not disclosed in last week's cutting of fibre cables belonging to Jamaica's two big telecommunications service providers, Flow and Digicel, was whether large chunks were

End of Slow Internet in Jamaica? The Truth Behind the US\$55M

In this video, I break down the undersea internet cable route, who's involved, and how this changes Jamaica's digital backbone.

Digicel, Flow condemn deliberate fibre cable vandalism

Jamaica's two telecommunications companies have jointly condemned an act of network vandalism which resulted in our fibre cables being intentionally cut in the early hours of Tuesday, March 4, 2025.

Fibre Optic Cable to Enable Cheaper Internet Access - Jamaica ...

Currently, Cable and Wireless is the only telecommunications company that has access to fibre optic cable in Jamaica. Already, invitations for bids had been sent out to private investors and

Jamaica Gleaner

Vandals have allegedly chopped Flow Jamaica's fibre optic cables in St. Ann disrupting the communication company's services to over 5,000

Vandals set fire to Flow fibre cables in Half-Way Tree,

Several customers in the Half-Way Tree area in St Andrew are without service as telecommunication company Flow Jamaica says that several of their

Vandals cut Flow's fibre optic cables; thousands without ...

Vandals have severed Flow Jamaica's fibre optic cables in St. Ann, disrupting the communication and entertainment firm's services to its customers in section...

FLOW Jamaica races to complete 100 per cent fibre

FLOW Jamaica is racing to complete its transition to a 100 per cent fibre network by the end of 2025, while simultaneously rebuilding from Hurricane

Jamaica makes plans to connect to TAM-1 subsea cable

The Jamaican government said on Tuesday it has signed a letter of intent with Trans Americas Fiber System to connect the island to the TAM-1

Flow, Digicel condemn network vandalism

"We jointly condemn an act of network vandalism which resulted in our fibre cables being intentionally cut in the early hours of Tuesday, March 4, 2025. The incident impacted both residential

Telecom companies in Haiti report severed fibre optic cables, gangs ...

The cable affects customers in Haiti's western region, and it also had been severed earlier in the week. Meanwhile, Access Haiti said some of its fibre optic cables were cut on Monday

Three Charged For Stealing FLOW Cables In St. Ann

The arrests followed an announcement by FLOW that vandals cut its fibre optic cables in St. Ann on June 11, disrupting services to thousand of customers in Ocho Rios, St. Ann's Bay,

Jamaica makes ground on national fibre-optic project in

The minister noted that in addition to the fibre network, the Government, through the National Broadband Initiative, is also undertaking a

Fiber Optic Cable: Revolutionizing Internet in Jamaica

Fiber optic cable is more than just a technological upgrade; it's a critical tool for ensuring Jamaica's future growth and prosperity. By embracing

Flow customers also affected by service disruptions due to vandalism ...

Flow stressed that there were also public safety concerns attached to tampering with fibre optic cables and urged residents not to interfere with them, describing them as "vital for Jamaica's ...

The Rise of Fiber Optics in Jamaica: A Historical

In Jamaica, the transition to fiber optics was championed by a few pioneering companies: Cable & Wireless Jamaica: As one of the oldest

Digicel and Flow say internet, TV services impacted by

“Our technical teams have identified the section of fibre cables located in the vicinity of Mandela Highway in St Catherine where protective concrete

Wiley Online Library

Hier sollte eine Beschreibung angezeigt werden, diese Seite lässt dies jedoch nicht zu.

Service disruption as a result of vandalism

KINGSTON, Jamaica — Telecommunications provider Digicel says the outage affecting its customers Tuesday is as a result of intentional damage.

Service Fully Restored to Digicel Customers After Cable Vandalism

The disruption was caused by multiple major fibre breaks after vandals cut through fibre cables. As a result, thousands of Digicel customers were left without service, impacting both home

Gov't urged to invest more in security of Jamaica's IT infrastructure

It was reportedly caused by vandalism of fibre optic cables. Telecommunications Minister Daryl Vaz has said legislation is to be tabled in Parliament "in short order" to combat theft and

Sub-Sea Fibre-Optic Cable Project to Cost Up to US\$55 Million

Minister of Finance and the Public Service, Hon. Fayval Williams, says the Government's investment in sub-sea fibre-optic cable will reduce connectivity costs and facilitate business to boost

Fighting cable theft

Fibre cables are extremely thin strands of glass or plastic over which data is transmitted in the form of light. These strands are clad with protective layers. Fibre-optic cables are substantially

OUR awaiting details of telecoms disruption

In a joint statement on Tuesday Flow and Digicel condemned what they said was an act of network vandalism which resulted in their fibre cables

Contact Us

For more information, pricing, or custom solutions, please contact us:

Website: <https://www.introspec.co.za>

Email: info@introspec.co.za

Phone: +27 73 849 2156

Address: 25 Riebeek Street, Cape Town, 8001, South Africa

This document is for informational purposes only. Specifications subject to change without notice.

